

Robert Beaton, Direct Dial 01563 576140

To: Councillors McIntyre (Chair), Reid, Darnbrough, F MacLean, McDill, Jackson, Kelly, Farrell and Provost Boyd.

9 May 2001

Dear Councillor/Officer

BEST VALUE SUB-COMMITTEE OF THE POLICY AND RESOURCES COMMITTEE - 15 MAY 2001

You are requested to attend a meeting of the **Best Value Sub-Committee of the Policy And Resources Committee** to take place on **TUESDAY 15 MAY 2001 at 0900 HOURS** in the **MEETING ROOM, COUNCIL HEADQUARTERS, LONDON ROAD, KILMARNOCK** to discuss the undernoted business.

Please note the early start of this meeting.

Yours sincerely

SIGNED OFF BY BILL WALKINSHAW

Fiona Lees
Depute Chief Executive/Director of Corporate Resources
RB/FM

B U S I N E S S

INTIMATE APOLOGIES

1. **BEST VALUE SERVICE REVIEW - PROPERTY REPAIRS AND MAINTENANCE (pages 1-17)** - Submit report dated 27 March 2001 (copy enclosed) by the Director of Homes and Technical Services informing of some of the major changes arising from the review of the repairs service and to submit a revised action plan to improve the level of service to customers.

